

## (Cash Back Campaign, 2021)

### FAQ (Frequently Asked Questions)

**Q. What is the Cash Back Campaign?**

A. SJIBL Credit Cardholders will enjoy 10% Cash Back at selective partners.

**Q. Who is eligible for 10% Cash Back Campaign?**

A. All SJIBL VISA Classic, Gold & Platinum Credit Cardholders on a minimum purchase (single transaction) value of BDT 500 are eligible for 10% Cash Back Campaign.

**Q. Will Supplementary Cardholder(s) eligible for this campaign?**

A. Yes; Supplementary Cardholder will get the same benefit as like as basic Cardholder.

**Q. Where cardholder will get 10% Cash Back?**

A. SJIBL Credit Cardholders will get 10% Cash Back at the below mentioned Super Shop:

- ✓ **Agora**
- ✓ **Daily Shopping**
- ✓ **Khulshi Mart**
- ✓ **Meena Bazar**
- ✓ **Shwapno**

**Q. Will a cardholder get 10% Cash Back on e-commerce transaction?**

A. Yes, 10% Cash Back is applicable for e-commerce transaction at below mentioned e-commerce portal only.

- ✓ [www.agorasuperstores.com](http://www.agorasuperstores.com)
- ✓ [www.meenaclick.com](http://www.meenaclick.com)
- ✓ [www.shwapno.com](http://www.shwapno.com)

**Q. What is the duration of this campaign?**

A. The Cash Back campaign will continue from 15<sup>th</sup> October 2021 to 30<sup>th</sup> November 2021.

**Q. Is there any Cash Back limit?**

A. Yes, there is a Cashback limit. Detail as follows:

- a) **Minimum Transaction Amount:** BDT 500 Only for Single Transaction
- b) **Maximum Cashback for Single Transaction:** BDT 205 Only
- c) **Maximum Cashback:** Maximum BDT 1,000 Only During Campaign Period

**Q. When the Cash Back amount will be disbursed?**

A. The Cash Back amount will be disbursed on the following month of the transaction.

**Q. How cardholder know the Cash Back amount has been disbursed?**

A. Cardholder will be notified by SMS after disbursement of Cash Back amount.