

**(Cash Back Campaign, 2020)**

**FAQ (Frequently Asked Questions)**

**Q. What is the Cash Back Campaign?**

A. SJIBL Credit Cardholders will enjoy 10% Cash Back at selective partners.

**Q. Who is eligible for 10% Cash Back?**

A. All SJIBL VISA Classic, Gold & Platinum Credit Cardholders are eligible for 10% Cash back facility.

**Q. Will Supplementary Cardholder(s) eligible for this campaign?**

A. Yes; Supplementary Cardholder will get the same benefit as like as basic Cardholder.

**Q. Where cardholder will get 10% Cash Back?**

A. At the below mentioned SJIBL Cash Back partner(s) Cardholders will get 10% Cash Back:

- ✓ **Agora**
- ✓ **Daily Shopping**
- ✓ **Meena Bazar**
- ✓ **Shwapno**

**Q. Will a cardholder get 10% Cash Back on e-commerce transaction?**

A. Yes, 10% Cash Back is applicable for e-commerce transaction at below mentioned selective partner's e-commerce portal.

- ✓ [www.meenaclick.com](http://www.meenaclick.com)
- ✓ [www.shwapno.com](http://www.shwapno.com)

**Q. What is the duration of this campaign?**

A. The Cash Back campaign will continue from 1<sup>st</sup> November to 31<sup>st</sup> December 2020.

**Q. Is there any Cash Back limit?**

A. Yes, there is a maximum Cash Back limit. Detail as follows:

- a. **Single Transaction:** Maximum BDT 205 only.
- b. **Monthly Maximum Cash Back:** Maximum BDT 1,000 only.

**Q. When the Cash Back amount will be disbursed?**

A. The Cash Back amount will be disbursed on the following month of transaction.

**Q. How cardholder know the Cash Back amount is disbursed?**

A. Cardholder will be notified by SMS after disbursement of Cash Back.